



#### The company

The SLC Group supports adults and young people in transition with diverse needs to live independently. The group is made up of Paragon, Raglin and Homelife and provides high quality support for people with learning disabilities, physical disabilities and/or mental health needs to lead active lives in their community.

#### The business requirement

As part of the new contract Sawfish Software will provide The SLC Group with a version of its internet-based CRM software, **CaseFlow for Care Providers** is a solution designed specifically for the care sector, which allows organisations to replace manual and paper based systems, more effectively coordinate and streamline operations and introduce real time management reporting.

The SLC Group which has grown in the past few years, and has plans to continue to grow in the near future, was struggling to gain a clear picture of referrals and report on trends.

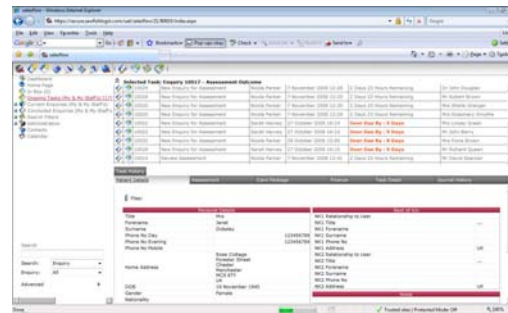
There was also a desire to bring about more consistency of approach and a sharing of information centrally.

**“CaseFlow for Care Providers is an internet based solution designed specifically for the care sector.”**

**“The SLC Group will start to see a ROI straight away.”**

#### The CaseFlow solution

The CaseFlow solution consists of a combination of workflows or processes, as well as the ability to record all data and communications pertinent to the referrer, service user, funder as well as the conditions of the placement. The system generates tasks to allow users to follow a consistent and best practice approach and automates many time-consuming activities, ensuring an efficient service and a dramatic reduction in administration time. At management level users benefit from a clear view of activity and the ability to accurately report on trends and forecast.



Steve Hull, CEO of Sawfish Software said: “The SLC Group now supports over 300 service users with plans to grow this number over the coming years. CaseFlow for Care Providers will allow them to gain visibility and control of every stage of the enquiry to admission process. Our software is ideal for them because its internet base makes it quick and cost effective to implement, meaning they will start to see a ROI straight away.”

#### The benefits to The SLC Group

Craig Baxter, Finance Director (The SLC Group) said “The group has grown significantly over the past few years; during this time we have recognised the need to implement a system to support both current and future growth. The amount of enquiries we need to manage across the group has increased along with the desire and need for real time, flexible management reporting. We are delighted to appoint Sawfish Software as the solution provider of our new system and are confident their product, CaseFlow for Care Providers, will deliver the ‘best fit’ for our business processes.”

**“For real time, flexible management reporting...we are delighted to appoint Sawfish Software as the solution provider of our new system.”**

**To find out more about CaseFlow for Care Providers and how it could work for you call us now on 0844 5430 333 or visit [CaseFlow.uk.com](http://CaseFlow.uk.com)**

